

*“Preparing Humanitarian workers to perform efficiently during emergencies!”*

**Dr. Quay Snyder (AMAS), Dr. Khashayar Pazooki (Neuro Academy), Jose Odini, (WFP), Roy Barnett, (IASO)**

**8th GHAC**

**October 19, 2016**



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The International Aviation Services Organization (IASO) is a non-government organization and ground handling industry leader registered in Sweden and Dubai with its HQ in Geneva. IASO provides consulting and audit services to its members. There are 2 sub-organizations that fall under the umbrella of IASO – IFSO (International Fuel Services Organization) and IHAO (International Handling Aviation Organization).



## *International Aviation Services Organization (IASO) and WFP's "Helping Hand" Program*

IASO's Fuel Tender Service ensures that preferred members receive exclusive fuel tendering service through select fuel providers with guaranteed quality service; highest safety standards and timely payment by IASO registered members. It is IASO's guarantee!

IASO acts as principal ombudsman providing dispute arbitration-resolution advice and assistance between and for IASO members involved in a disputed business arrangement.

*IASO's goal is to develop an international network for aviation services experts to enable information exchange between IASO members and other stakeholders for the promotion of best practices. This includes training, audit advice and insurance underwriting for select members.*



# *International Aviation Services Organization (IASO) and WFP's "Helping Hand" Program*

*In 2016, IASO and the WFP entered into a MOA to support and cooperate with the humanitarian air operations efforts of the WFP to alleviate global hunger and malnutrition by attempting to feed those in most need through a program called IASO "helping hand"!*

*IASO is committed to supporting the WFP and the entire humanitarian aviation sector financially and through its aviation safety and security efforts to achieve "one future with zero hunger" ! A goal that IASO believes can be achieved when we all work together.*



# Human Factors in complex emergencies

## Overview

- Expert Panel will discuss challenges of dealing with emergency situations.
- Examine the psychological, behavioral and medical implications of dealing in emergency situations.
- Discussion-on how to Prepare, Plan, Stay Informed.
- Anticipate, Respond, Recover by knowing your resources and how to cope in any emergency.



# Different types of Emergencies to deal with these days

- Conflict situations:
- Public Health emergencies:
- Natural Disasters:
- Geo-Seismic, Meteorological:
- Biological:
- Technological/Environmental:
- Others: (radiological, office violence)



# Three (3) general behavioral response types noted during the H1N1 flu and Ebola crises

- Type I: Neighbor-helps-Neighbor. (People willing & able to reach out to friends)
- Type II: Neighbor-fears-Neighbor.(contagious, invisible threat sews fear and breaks down social networks.
- Type III: Neighbor-competes-with neighbor. Occurs when limited opportunity to escape or access to critical supplies.



# Prepare, Plan, Stay Informed

The Panel would like to thank WFP for its invitation and a special thanks to Capt. Samir Sajet! Let's go to our panel and Dr. Snyder is our first presenter.



# Prepare, Plan, Stay Informed

**THANK YOU FOR YOUR ATTENTION AND PLEASE ASK  
QUESTIONS!**

