Whatever the challenges! - We support WFP in their mission to ensure zero hunger

The baseline of Humanitarian Aviation Challenges!

- Inherent operational complexities
- Lack of road networks
- Absence of commercial operators
- Desolate and war torn
- Challenging environments
We are passionate about making a difference

We are major sponsor of Mama Ibado Charity – Feeds over 500 elders every month and now providing a roof over the head!!

- With the motto – feeding the elders is our responsibility
- The annual medical camp – volunteer doctors flown in and out by 748
- And for the fist time this year – Accommodation for the elders!!

PROFESSIONAL RESOURCES

The business is highly depend on robust Information Management Systems

- Aircraft Control – Operations Command Centre
- Aircraft Tracking
- Crew Control – Monitor the resource, roster, training records
- Maintenance AMO
- Maintenance reliability Program
- Parts tracking Program
- SMS System – Safety & Quality Audits
- Financial Management Statements
- Human Resource Management
- Booking Engine
PROFESSIONAL RESOURCES
- Global shortage of pilots

Retention of a professional crew - passionate beyond the call of duty - “away from sweet home”!

- The challenge of minimum flying hours
- Price and retention
- Hostile areas and fields
- High training costs
- Jungle Jeps
- Cultural barriers

WATER
EMERGENCY EVACUATION TRAINING - CABIN CREW

PROFESSIONAL RESOURCES
- A dynamic Aircraft Maintenance AMO

A linchpin of quick and efficient operations that ensures a high dispatch reliability

- Maintain highest regulatory maintenance standard
- Perform line maintenance and operations checks
- Ground support equipment
- Technical Ramp handling
- High training costs
- Retention challenges
PROFESSIONAL RESOURCES
- Base Managers & Certified Flight dispatch Professionals

Operational control and Flight dispatch
- Base Managers - Client liaison coordinators
- Project Management
- Compliance and conformance
- Continues training

CRITICAL ROLE MANAGEMENT
Safety & Security Management
- Efficient Technology - SMS - hazard reporting
- Client advisory follow-up
- None punitive reporting culture
- Responsive security measures
- Dynamic Bow-tie Risk Management
- Internal Safety Continues Audits
- Bio monthly Executive Review meeting
- Strict deadlines on closure of findings
- Benchmarking with industry leaders
- Staff training
Quality & Company Compliance Management

- SMS – for continues audits both Quality and Corporate Compliance
- External Audits – Clients and BARS Certification
- Bio monthly Executive Review meeting
- Civil Aviation Recertification
- Strict deadlines on closure of findings
- Benchmarking with industry leaders

Aircraft Reliability Monitoring Program

- Crew reports
- Shop findings
- Components unscheduled removals
- Functional checks
- Aircraft hours/running hours/landing
- Follow-ups
CRITICAL ROLE MANAGEMENT

Financial Management
- Cashflow controls
- Budgetary controls
- Aircraft Utilization
- Load factor
- On time Financial Management Information
- Strategic focus
- Benchmarking

BUSINESS CONTINUITY

Business Continuity versus Myriad Challenges
- Pressure on prices as donor tighten the belt
- Engines off the wing before 2,000 hrs
- Exceptional C check costs
- High insurance premiums
- Quasi taxes and levies
- MGH annual reconciliation – match costs with revenue
- Global shortage of pilots
- Capital investment

Another engine off the wing!
Another engine from the shop!
BUSINESS CONTINUITY

Unforgiving Terrain
- Incursions & Excursions
- Unpaved gravel terrain
- Traffic congestion and lack of proper ATC services
- Security
- Sandstorms
- Birds strike
- Video – Chad, Moisala

Logistic Nightmares!
- The parts supply chain
- Margin overloads
- Governments bureaucracy and inconsistencies
- Fuel contamination
A revolutionary reflection

- Sustainable contract rates
- MGH reconciliations every three months
- Negotiate and incorporate operators in tax exemptions
- Negotiate humanitarian access discounts on our behalf – engine shops and other major components vendors
- More engagement with the players